

Name	Message
Angela Parker	Greetings from Germany.
Patti	Hello from WI
Michelle	Greetings from Charleston, SC
Marilyn	Greetings from Tulsa, OK
Debra Buscemi	Debra from Newport Beach, CA Good Morning!
Valerie Edmondson	Hello from Maryland
Estelle Lyons	hello from tennessee
Chanese Evans	Hello From Phoenix
Karen Swoopes	Hello from sunny Nashville!
Shelia	Hello from San Ramon
Carol	Washington, DC
Pam	Hello from Houston, TX
b l	Syracuse, NY
Barbara Corley	Greetings from Ohio!!!!
Sharon	Howdy from Texas!
Linda	Hi from Tampa
Melissa	Hello from NYC
Robin	Hello from Zeeland, MI
Terri	Dallas, Texas
Carla	Greetings from Washington State!
Madeleine	Hi All from Halifax Nova Scotia Canada!!
Kimberly	Hello from KC, KS
Julie	Hello from Madison WI
Sheila Brewer	Hello from O H I O
LAUREN	Hello From houston
Nancy Eyles	Hello from Pittsburgh, PA
Cyn	Hello from Houston
Suzy	Hello from raining WI
Cindy	hello from Orlando
Janice	Janice Howard, Richton MS
Margie	S Lancaster, MA
Sheila Miranda	Hello from UK.
Kathie	Salutations from East Pittsburgh PA
Mona	Hi from Portalnd Oregon
Carrie	Hi from Asheville, NC! :)
Bong Van Oosbree	Hello from Des Moines, IA!!!
Heather	Hey Ya'll from Oak Ridge, TN
Keli	Hello from NC
Grace	Bonjour from Montreal
Jene	Hello from TN
Azile	Greetings from Charleston, SC
Linda	Hello from Washington, DC

Felicia	Greetings from the Bay Area (CA, USA)
emily williams	Hello from NYC
Jomarie	Hello from Mass
Theresa	Hello from Michigan
Robin Doll	Hi from Washington DC
Katrina Barry	Hi from the British Virgin Islands
Ellen	Hi from Charlotte, NC
Robin	Hello from Kansas City, MO
Zekia	Hello from Augusta, GA
donna	Hello from Idaho!
Susan	Hello, from beautiful Salt Lake City, UT
Maria	greetings from nyc
Cyndi	Hello from SC
Julie	Hello from Calgary AB Canada
Aimee	Aimee from Baltimore, MD
Diana	Penn Yan, NY
Maryjane	Hi from Kansas City
Kellie	Helloe from Emmitsburg, MD
Norma	Norma Maddox Salisbury, MD
Sue	Hello from Ottawa Canada!
heidi	Howdy from San Jose, ca
Angelece	Hello from Charlotte
Peggy	Hello from Ohio State University
Jody	Hello from Boca Raton
Natalie	Hello, from Evansville, IN!
balbina	hello from tampa!!!
Nancy	Hello from Seattle
Becke	Hello from beautiful Sat Lake City,, UT!
Tasi	Austin, Texas - hello!!!
cathy	Hello from sunny Fort Wayne, IN
Myra	Aloha from Hawai'i!
Tashea	Hi from Baltimore, Maryland
Amber	Hello from Madison, WI
Lori	Hello from Colorado Springs!!
Karen Zipp	Hello from Louisville, KY
Carolyn	Hello from Stettler, AB Canada
Patricia	Hello from IL
Shannon	Hello from Minneapolis
Cheryl	Hello from Vallejo, CA
Sharon Lasch	Hello from Sharon
Paulene	Paulene from Intermountain Healthcare in Provo Utah
Celia	Hi from Atlanta
Angie	Hello from Louisville, KY
Elizabeth Metesh	Hello from Grand Rapids MI!!
Dena	Hi there, this is Dena from Pittsburgh
Blake	Hello from Lancaster, Pa!
Lesa	Hello from Chicago

Brenda	hello from las vegas
Del	hello from Minnesota!
Renee	Hi from Grand Rapies, MI!
Jenn Pellin	HI from Charlotte
pat	Good Day from Kansas City, MO
Kattia	Hola
Ali	Hello from Delaware
Willa	Hello from Chattanooga, TN
Kathi	hello from Kathi in Kohler WI
Nicole B.	Hi from San Francisco!
Karen Swoopes	Hi Jasmine and Joan!
Catherine	Hello Catherine from Nationwide!
Chris Lyles	Howdy!
Julie	Hello from San Diego
Karen	hello from Livermore, ca
Billie	Hello from Irvine, CA
Claudia	Hello from Armonk, NY!
Mary Jane	Hello from Stafford, VA
Jenny Finnell	HI from Ohio-State U. Physics dept.
Val	We're here in Idaho!
Tina	Hello from Maryland
Arnetta	Arnetta - Hello from Charlotte, NC
Linda	hello from Columbus OH
Elaine	Hi From Detriot
Robin Billerbeck	Hello from Iowa!
Theresa	Hello from Theresa!
Leah	Hello from Ridgeland, MS!
Dee	HELLO FROM DEE IRVING TEXAS
diane	Happy Wednesday! From Bowie, MD
Denise Ivery	Greetings, Denise Ivery from Washington, DC
Kyemberly	Hi from Portland, Oregon!
Tracey Snelson	Hello from Utah!
Pamela	Hello from Tacoma, WA
Janice	Hello from Chico, CA
Joy	Joy, New Hampshire
Kelly Johnson	Omaha, Nebraska!
Antoinette	Hello from Houston Tx
Marsha	Hello from San Franicsco CA
Teri	Hello from Ohio!
Marlena	Hello All From Poughkeepsie New York
Cheryl	Hello from Tampa FL
Kanisha Hall	Hello from Plano, TX
Angela	good morning from Palo Alto, CA
Marion	Hi from Berwick, PA!
Rosene	Hello from Phoenix, AZ
Irene	Hello from Chicago!
Sheri	Hello from Philadelphia!

Gerri Kazmierczak	hello from Omaha, NE
Kathy Caleca	i dont have sound
Angela	Hello from Michigan
Lisa Black	Champaign, IL
Brenda Becker	Hello Everyone! Brenda, Carbondale, PA
Pat	Good afternoon from Raleigh, NC
Mary Keough	Hi from Arlington, VA
Sandy	Hi to all from Silicon Valley!
Tammy	Hi from West Virginia
Monica Fabian	Hello from Chicago
Kattia	Hola from Costa Rica
Lynne	Hello from Henderson, Nevada!
kathleen	Hi from Warner Bros.
Tammy	Hi from Vancouver, BC
Fiorella Arguedas	Hi from Costa Rica!
Dialis Santos	Hello from Wilmington DELAWARE!!!
Kristie	Hello from Idaho Falls, ID
Carol	Hello from North Dakota
Frances	hello
Jordana	Greetings from the Rose City (Portland) in Oregon!
Kathy Caleca	anyone experiencing sound issues?
Paola	CR :)
Barbara	Hello from Minneapolis, Minnesota :)
julia	Hi everybody from Oslo, Norway
amanda	Hello from Birmingham, AL
Shelly Egan, CAP-OM	Hello from Nova Scotia, Canada
Courtney	Hello from Union, MO!
Angeline	Hello from Baton Rouge, Louisiana
Anne	Hello from Wisconsin
Cheryl	Hello from Harrisonburg, VA
Leslie Lynch	Hello from Boston!
Evelyn	Hi from RTP, NC
Betty Ann	Hello from Audubon, PA
Stephanie	Stephanie from Calgary Alberta - hello
Mercy	Tucker, GA
Tammy	Hello from Lancaster, PA
Bernice	Hi from Louisville, KY
Cindy	Hello from Indiana
Joanne Berube	Hello from Orlando, FL
Sue	Hi Everyone. Greetings from Cedar Rapids, IA
Isabel	Hello from Newtown Square, PA
Judi	Hello everyone from rainy Madison, WI
Pamela	Hello from Orlando, FL
Riana	Bonjour from San Jose, CA
Sheila	hello from West Des Moines
Michelle	Hello from New York
Mary	Hi from San Antonio TX

Rachel	Hello from Gaithersburg, MD
Kim	hello from Lake Fores, CA
Georgann Wenisch CAP-OM	Greetings from Minneapolis, MN
Rhonda	Hello from Des Moines, IA
Lydia	Hello from Burbank, CA
Victoria	hello from IOWA. Go Hawkeyes!
Linda	Hello from Ottawa Canada
Rama	Hello from Hillsboro, Oregon
Jade	Hello! The Ohio State University - Columbus, Ohio
Karen	Admins at DNREC Div of Water, Dover, DE
Michelle	Hello from Calgary, AB
Carmen	hello, Carmen from Armonk
Veronica	Hello from Baltimore, MD
Cathryn	Beautiful day in Cincinnati!
Paula	hello from Disney World!
Judith	Good Morning from Pueblo, CO
Di	Greetings from New York!
Denice	Hello from Dayton, OH!!!! GO BUCKEYES!!!!
Alice	Alice
Penny	Hello from the Store Support Center at Home Depot in the Great Pacific Northwest - Tukwila to be exact!
Lorraine	Hello from Canada
Kat	Greetings from Gibson City, IL
Parminder	Hi from Hyd, India
Webinar Administrator	HANDOUT:Â https://officedynamics.com/download/10143/
Karen	Hello from Saskatoon, Canada
Maria Florencia Borgognoni	Hello from Buenos Aires, Argentina
LuAnn	Hello from LuAnn in Salt Lake City, UT
Heather Wise	Howdy from Dallas.
Cathryn	GO BLUE!!
Anne	Hello from Charlene & Anne from MD
Marcella Hatch	Hello from Chicago
Penny	Hello from Wichita!
Webinar Administrator	HANDOUT:Â https://officedynamics.com/download/10143/
Elaina	Hello from St. Louis, MO
Shawn	Sorry I'm late! From Athens
Patty	hi from Lincoln Nebraska
Lorinda	Good Morning from Salem, Oregon
Debra	Hello from Buffalo NY
Gege	Gege from New Hampshire
Diana L Gavin	Diana Gavin From Waukesha, WI
Nora	Hello from Cosra Rica!
IYNN	Hello from Omaha
Amy	Hello form Amy, NY
Fatima	Hello from Toronto, Ontario Canada

Sharon Lasch	Sharon From Georgia
Webinar Administrator	HANDOUT:Â https://officedynamics.com/download/10143/
Tracy	Hello from San Ramon, California
elizabeth.mcdougald @duke.edu	liz here from Durham NC
Del	I never get my certificates! :(
Erica	Raleigh, NC
Dee	Hello from Minneapolis
Tashea	Hello from Baltimore
Ioraine gallagher	Hello from Seattle, WA
Sheri	Hi from Salt Lake City
La' Shawn Sandifer	Greetings from Chicago!
Glenda	Hello from North Carola
Nancy Holdefer	Hello from West Des Moines, Iowa!
Olga	San Jose, CA
Jessica	Hello from Omaha, NE!
Kris	Hello from Lincoln Nebraska
Marge	Hello from Cheyenne Wyoming
Lola	HI from Boise!
Carrie	Hello from Dallas, Texas
Webinar Administrator	HANDOUT:Â https://officedynamics.com/download/10143/
Michelle	hi from Irvine
Kristie	Hello from Chicago
Angie	Hello from Scottsdale
Lynnette	Hello from Portland OR
jennifer	Hi from San Francisco
Cheryl	Hello, Cheryl Heppler
Deborah	Greetings from Orlando, FL
Amy	Hello from Richmond, VA
Kari	Hello from Cupertino, California!
Myra Carpenter	Hello from Louisville.
Webinar Administrator	HANDOUT:Â https://officedynamics.com/download/10143/
patrici	Hello from West Palm Beach, FL
Amy	Columbus Ohio here...Go Bucks!
Joni	HOWDY!
Julie	Hello from Florence, Oregon
Kathleen	Hello from Sunny Florida
Susan	Hello from Kalamazoo!
Tamye	Sparkles from NEW HAVEN CT
Katie	Warm wishes from Wisconsin!
Cordia	Cordia from Berkeley, CA
Hope Pence	Hello from Louisville, KY
Diane	Greetings from St. Petersburg, FL
Lindsay Eddy	Hello from Girls Inc.'s National office in Indianapolis, Indiana!

Jasmine Freeman	Hello & welcome! Here is that handout link again: https://officedynamics.com/download/10143/
Cherylann	Greetings from Danville, PA!!!
Monica	hello from St. Louis MO
Myra Carpenter	Something is playing at the same time as Joan.
Johanna	Hello from Nikiski, Alasca
Angela	Hello From Angela in Evansville, In.
Jasmine Freeman	We are glad you are here with us today. Thanks for tuning in!
Sally	Hello from the Toledo Zoo
Dee	Whew! Running Late... media event for new hospital facility. Dee Blondo, Executive Assistant, District Clerk, Modoc Medical Center, Alturas, CA
Rhonda	Love these FREE webinars, Thank you for offering them to all of us Admins!
Cindy Dale	Just got in!
Shandra	Hello
Sandy	Can't wait to see you October 10!
B.Min.	Hello from Jax, FL
kathya	Greetings from Costa Rica :)
Kristy	Hello from the Silicon Valley!!
Webinar Administrator	HANDOUT:Â https://officedynamics.com/download/10143/
Debbie	HI from KENTUCKY!
Zekia	Really appreciate the free webinars!
Karen	Hello from Saginaw, Michigan
Michelle P.	Hey there!! They were working on my laptop!! UGH! Hi Joan and Jasmine from Cbus!!
Mary Kaye	Hi
Sheila	Sheila - Oregon
Sherry	Good Afternoon All
Webinar Administrator	HANDOUT:Â https://officedynamics.com/download/10143/
Millie	Hello from SC
Cherylann	Greeting from Danville, PA!!!
Sarah	Hello form Raleigh, NC. Thank you so much for these free webinars.
Jasmine Freeman	Welcome!! Joan is just now starting the content. We are glad you are here with us today.
Donna	Good afternoon
Myra Carpenter	I have reconnected twice. There is something playing in the background about gmc trucks. I cannot hear Joan over it.
Teri	How do I get the handout?
Michelle	Hello from Wisconsin
Jasmine Freeman	It's our pleasure to offer these free monthly webinars and appreciate you joining us. Thank you!

Shellia Adams	Good Afternoon from Mason, Ohio
Portia Phillips	Hello - Humana/Cincinnati
Shandra	Greetings from Carrollton, GA
Doreen	Doreen from New York!!
Webinar Administrator	HANDOUT: https://officedynamics.com/download/10143/
Jasmine Freeman	Strange - we have no videos associated with the webinar ... not sure where that video is playing from.
penny sailer	Greetings from Cedar Rapids, Iowa
charlotte	Hello from Blue Mountains Canada
anita	Hello - from St. Louis, MO
betty.ross@anthem.com	Betty from Wallingford, CT
Kathleen	Hello again from Sunny Florida thank for you for these great and informative webinars
Leatrice	Hello from Northern California
Cindy Dale	From Lexington Park, Md
Dianne	Dianne from Memphis Tennessee
wendy	hello from yakima
Kathleene	2nd bullet point?
Daphne	brownie points if you spell paralyzing correctly, LOL!
Sherrie	Hello from Atlanta
Cassandra	Cassandra From Houston
Cindy Dale	fear of failure
Angela	what are the first two blanks (first bullet point)
Susan	missed the first bullet point due to connection. r = real? h = ?
Maryann Rolon	Can someone list the first three blanks' answers? I missed them running to the printer. Hello from Richmond, VA!
Heather	Awesome, just racked up some brownie points.
Patty	1 rational and helpful
Sheila	this is the first opportunity I've had in several months to join one of Joan's webinars - soo miss them!!
Angela	2nd bullet point - Illusions
Cheryl	rational and helpful
Kathleene	#1 rational and helpful
Elaina	what were #1 bullet point answers?
Jordana	rational and helpful
Cindy Dale	Mariann, Rational and Helpful
Darcy	Hello from the Heartland.
Cindy Dale	helpful
Jordana	then illusions
Cassandra	Hello from Mount Dora, FL
Judy	Judy
Susan	Thanks, Jordana!
Jasmine Freeman	ANSWERS: Some fears are RATIONAL and even HELPFUL.
Jordana	then paralyzing
Maryann Rolon	Thanks all! :-)

Victoria	rational helpful, illusion, paralyzing
Angel	If only I could eat my brownie points...
Elaina	Thank you!
Jene	I was able to reconnect ok - thanks
Frances	Hello from Odessa , Texas
Jasmine Freeman	ANSWER (2ND BULLET): But other fears are nothing more than ILLUSION
Judy	Hello from EMI, Emmitsburg, MD
Taylor	I am recently new to working remotely with my VP - it's a new venture for us both being in different states -what best practices do you have and/or suggest to ease her anxiety about this as well as mine to stay on top of keeping her organized seamlessly
Sabina Pryor	Hi from Chicago
Rhoda Drummond	Link to handout??? Joined late
Adrea J Gordonb	Hello from Peoria, Illinois
Jasmine Freeman	ANSWER (3RD BULLET): Left to fester, fear can be PARALYZING
Webinar Administrator	HANDOUT:Â https://officedynamics.com/download/10143/
cathy	Agree, thanks Joan
Jasmine Freeman	https://officedynamics.com/download/10143/
Kristy	Hello from Detroit, MI
cathy	Hi sorry I'm late from Marshfield, WI
Agota	it can....?
Jasmine Freeman	ANSWER (4TH BULLET): It can HAMPER your personal and professional growth in dramatic ways.
Cyn	What is the 3rd blank starting with "i"?
Jasmine Freeman	hamper (answer)
Jasmine Freeman	illusion
Sue	illusion
Michelle	Toastmasters can help you overcome fear of public speaking. www.toastmasters.org
Sheila Brewer	Taylor, have you considered using SkypeB for communicating with your boss, to help things flow "seamlessly"?
Jasmine Freeman	ANSWER (5TH BULLET): But, on the other side of fear, MAGICAL things start to happen.
Jasmine Freeman	Great suggestion.
Jasmine Freeman	Thanks for sharing!
Peggy	Peggy from The Ohio State University
Janet Ross	hi from Ann Arbor
Adrea J Gordonb	Greetings from Peoria, IL

Dee	I just turned 60 years old. I have vast and varied experience in several modalities. I'm currently the Executive Asst to the CEO of a small critical access hospital in northeast California. I'm so tired of always being passed over for lesser qualified people because I do not have a degree..To follow
Beatrice	You look nice...Red is powerful
Patti	I'm not creative, but I CAN be. :)
Teresa	Hi from Cincinnati
Sheila	sorry - what is the 2nd part of bullet #1?
Patti	ooh yes!! I love that feeling!
Lisa	Sorry I am late...
Tammy	Hello from Cincinnati
Joan	Dee, I'm sorry that you're experiencing being overlooked. I know that I've been overlooked for some things as well.
Joni	Even though my heart is pounding when I attempt to conquer my fear, I would rather go through a little discomfort than regret it later for not doing it.
Dee	At this stage of my life (I will not retire until 70) it just does not seem to be worth pursuing a degree. I have so much management/assistance experience. Other just accepting my lot, is the degree really worth pursuing?
SHEILA	Dee, I am right there with you! I have had the same experience
Rhonda	helpful - 2nd part of bullet 1
Cynthia Young	Yes a fear I need to overcome
Cheryl	Sorry what was #5? I missed it.
Val	Thanks Rhonda for the answer
Val	#5 - magical
Sheila	thanks Rhonda!!
Tawanika	My fear is interviewing for the next level. I tend to not do too well on those.
Judith	My boss and I just started meeting at least once a week and WOW have things been better. I was afraid to ask him for time that is so limited. He broached the subject and we are making some real headway.
Gail	we just got Skype for Business and everyone loves it; my executive is also located in another state
Angela Parker	Dee, I am 52 and I have to work for another 14 years and I will not pursue a degree at this stage of the game either. We have other things to offer than academics.
Debi	I'm fearful of making a mistake
Taylor	i missed all of the bullet points. please publish
Debi	feel the need to be perfect cause manager is so hectic
Tammy	rational, helpful, paralyzing, hamper, magical and stronger

Paula	Angela - I agree with you. To me, it's not worth the time away from my family, or the money it will cost to get a degree at my age but we definately can take classes as a one-off, and attend seminars and conferences to educate ourselves further.
Cheryl	I am going to have to supervise somone who has been a supervisor and in this place for a long time. She's not real happy about this.
Courtney	My executives wife is about to have a baby in November. I have only worked here for 3 months and i'm worried about being on my own while he is out.. Do you have any suggestions?
Carla	Skype for Business is awesome. I support people all over the globe. It's the best way to connect.
Becke	Why am I not getting the surveys prior to the webinar?
Judith	I worry about not being good enough a LOT! I don't want to hinder my boss by my limitations.
Judi	Rational
Sandy	I just went through a scenario similar to the first one-I found I am dealing with it and overcoming my fears by being flexible and changing with the situation
Tanya	Myra, did you make sure all your other windows were not playing any commercials or anything... ?
Susan	is anyone else experience that spin? the webinar just stopped, but there's that spinning in the middle.
Joan	Dee, I'm within nine years to hopefully retirement, so I'm not thinking of pursuing a higher degree than what I have (and Associate's Degree). But I am trying to keep up with everything technical because it changes so fast and I know I need it.
Nancy Holebrook	where are we
Diana L Gavin	I wish I could come out there, to Las Vegas, but the government does not have any money for me to travel. I cannot pay for it myself.
Sharon	Dee I agree with you. Your work experience alone should be a qualify for a new opportunity.
Judith	I checked into our Community College and they have an Administrative Assistant program.....I really want to begin but.....
Myrna	Courtney, I suggest you talk to your executive about what he expects you to do while he is out. Take good notes.
Teri	I'm being downsized now, and new fear is interviewing, I haven't done that in years!
Jasmine Freeman	If you are auto registered you won't see them as they live on the post registration page.

Carolyn	Older Superintendant has retired and new Superintendant is in place. I appreciate that he makes time every morning to ask what is going on for the day. This gives an opportunity to ask questions or confirm requests made previously. This makes for a greater working relationship.
Paula	Yup!
LAUREN	rational, helpful, illusion- first three balnks
Jasmine Freeman	Do you have peer or friend you could practice or mock interview with?
Taylor	Thanks TAMMY! what is bullet #2
Myra Carpenter	My audio problem is solved. Thank you, Tanya
Cindy Dale	Old is huge!
Allison	Hello from North Carolina
Rhonda	Judith, start the program, there is always a way!
Tammy	illusion
Nancy Holebrook	what's the 2nd part of bullet 5
Sandy	Hi. Have been trying to connect. Not seeing anything.
Tammy	Sorry I missed that one Taylor
Jasmine Freeman	ANSWER (LAST BULLET): Every time you confront fear, and meet it with courage, you become a STRONGER person.
Taylor	YAY thanks again - North Carolina
Jasmine Freeman	ANSWER (LAST BULLET): Every time you confront fear, and meet it with courage, you become a STRONGER person.
Joyce	I feel like in order to go with my current exec to new position (which is inevitable), I need to be liked by him more so than am now. It just hasn't "clicked" relationally. Any ideas to help?
Marilyn	My fear is personal and professional. I am afraid to leave the SF bay area. It is overcrowded with people and lack of affordable housing. I want to move to a state with lower cost of living but 20% less pay. Also afraid of doing it alone!
Angela Parker	You have to seize opportunities not wait for them to be given to you.
Robin	Fear of changing careers--want to break into admin field, but have been out of it for 20 yrs. Can I really still do it?
SHEILA	thank you for releasing the answers to the survey. It si so helpful to know I am not the only one who feels like this
Myrna	Nancy, second bullet on 5 is stronger
Melissa	Jasmine, Are you on LinkedIn?
Sheila	Fear - not enough time in the day to accomplish everything
Jasmine Freeman	Yes, you can!

Sharon	I agree Angela. I have been an Admin Assistant for 20 years and I was a business owner for 8 years. I have to rely on my experience and strengths in certain areas to launch my next career move. I try and meet people outside of my organization, more exposure for me
Webinar Administrator	Sandy, If you are having issues, try the reconnect button at the bottom of the page. Chrome and Firefox are recommended.
Shellia Adams	Judith - I am 56 and new to my company also. I am definitely going back to school to get my Asso degree and then on to get my Bachelors. I am 56 Years Young! Never too old to learn!!
Judith	Courtney, my boss travels a lot and we keep in touch via email, faxes and texting. It has helped him stay in the office without being here.
Teri	Jasmine, I'm going to try that, thanks!
Jasmine Freeman	Yes, I'm on LinkedIn. Public Profile https://www.linkedin.com/in/jasminemaefreeman
Maria	Thank you!! I can identify very well with all those fears. Maria
cathy	My fear is everyday the rules of the game change. Each and every day, the procedures and processes I did the day before change.
Lisa	Me, too!
Myrna	Sheila, you're an inspiration to me, going back to school. Way to go!
Natalie	My executive treats me as a trusted advisor, which is great! How do I keep him on track with necessary topics and pertinent items of discussion during our 1:1 meetings instead of going into the weeds? His availability is a rare and I need to make the most of the time I get with him...
Ellen van Dinther	Hello from Sarnia, ON
Harveen	HARVEEN from Mumbai, India
Angela Parker	Natalie, schedule fixed meeings and bring the items on your mind to the meetings.
Andrea	Hi from Calgary, Alberta
Diana L Gavin	I am 56 years old, I can retire in a few years.
Margie	What is the answer to the 1st bullet - second blank space?
Myrna	Natalie, I suggest that you let your supervisor know you do not want to take up too much of his time. When he starts to go off topic, maybe say, ""I don't want to take up to much of your time, so can you tell me more about ___" and remind him of the topic.
Nancy Holebrook	2nd part of bullet 2 is HURT
Cindy Dale	fear of looking stupid
Susan	afraid of being judged
Tawanika	Certificate?

Jasmine Freeman	It's actually helpful.
Rhonda	Margie - Helpful
Katie	My boss says that as an EA, you won't fit in because you have to tell people "no". What do you think?
Courtney	Judith, he plans to stay in touch with me but I feel guilty if i'm constantly emailing and texting him when he is trying to be with his family during this time. But like I said I am still pretty new and I am still learning the ropes, If I don't ask I may mess something up.
Jasmine Freeman	It's actually meant to be helpful.
Tawanika	Selling myself for the interview is my fear.
Eve	what advice would you provide, for someone who just started in to a new position, non related with the last one. How can this person rock at tthis new challenge?
Webinar Administator	Certificate of completion will be emailed after the webinar.
Patty	fear of not being what others think I should be or act
Loreen	being laughed at
Jody	Natalie, I find listing items I want to discuss invaluable. I never go to see my boss without something to write on and with. ðŸ~€
Melissa	I have been an assist. for 20 years supporting VP. I just got a promotion to assit a SVP in a very high demanding environment-big jump for me. How should I approach this huge fear?
Barbara	@Natalie I keep a running list of items I need to discuss with my execs, then when we connect we shoot right thru them all
Karen	I am interested in the same question as Natalie wrote.
Jasmine Freeman	I would add for Natailie to also prioritize your listing before the 1:1 meetings so you get to the most important first.
Angela Parker	Eve, i have done it before many times. Just keep your eyes nd ears open and go with the flow. You may not get it right everytime but you will be praised for the effort.
Rhonda	Melissa, they promoted you because they saw how you handled your other position... they have faith that you can handle this too!
Jasmine Freeman	Thank you.
Karen	How to keep my executive on topic...real her in without being disrespectful.
Kellie	I am so afraid of public speaking. I cannot talk, my voice starts to shake and I don't know what to do about it. It is so embarrassing! It doesn't matter how many people I know in the room, if there are more than a dozen my voice doesn't work. Any suggestions?

Jasmine Freeman	Yes, they will be emailed by Friday after verification of all attendees.
Myrna	Kellie, I can relate!
Naina Desai	I am 58 years old and still have a great thirst to learn but so many careers ask for experience - how can you get this if no one will give a chance to get started??? I am also a teacher of English to adults and would love to do this but only have 6 months experience of private lessons -
Mary	Kellie, I have that same problem...feels like I am going to cry
Nancy	Kellie, Breathe! And pause between thoughts.
Natalie	I always have a subject or list of discussion items. Sometimes, I think he'd prefer our time be more of a sounding board for areas he's needing assistance/guidance on. I suppose I need to overcome my fear of reminding him how valuable his (and my time) are... Thank you!
Pam	I'm the same way Kellie.
Angela Parker	Kellie, someone mentioned Toastmasters. Join a chapter and they will help you overcome your fear and hone your skills.
Michelle	Kellie, try Toastmasters. It's a friendly and supportive environment to practice public speaking
Paula	I had a brain freeze during an important interview, kept my composure and apologized, got back on track, but then was told that was one of the reasons I didn't get the job. Maybe it was a blessing in disguise!
Katie	My boss says that EA's often tell people "no" so others will not like you. What are your thoughts?
Patty	i work customer service and can not please anyone, no matter what i do, but has been brought up that i am not customer friendly my job is on the line - how do i overcome this fear of not being good enough or doing enough
Sheila	NO? Is that in our vocabulary? I call it re-prioritizing or delegating
Katie	My boss says that EA's aren't included as being a part of the team we work with due having to tell others "no". I'm very respectful & provide options. What are your thoughts?
Eve	Thank you Angela
Angela Parker	Katie, i tell people "no" occasionally. I am not in my position to win popularity contests . I am there to assist my execs to run the company.

Carolyn	Mary and Kellie, I identify with you both - often have a breakdown when speaking in front of a group. I think the key to success is to force myself to do it more often because it is rewarding to share and feel I've made a contribution.
Jasmine Freeman	Interesting question, Katie. Can share more to help me understand the question?
Joan	Kellie. I had this problem very early in my career. But what I did was volunteered at my church and taught religious ed to little ones. They didn't mind if I messed up. I got confidence and took a public speaking class at my local community college. And I just kept doing it. Now it's not a problem.
Kellie	I will look for a nearby Toastmasters. Thanks for the comments!
Pam	Good advice Joan. Thanks.
Naina Desai	Not true Katie. PAs only say no when they absolutely have to and cannot meet a deadline....
Jody	Natalie, don't underestimate the value of being that sounding board. You may need to limit the other items to 2 or 3 and touch base more frequently.
Tammy Teer	I don't know if this will help anyone. I recently was informed there will be layoffs at our company. I freaked OUT. I have been here over 7 years and let fear take over. . .Then I took a walk. . .Three months later, I'm still here and from all this walking? I have lost 27 pounds! STAY STRONG!
Dialis Santos	What's the answer for the second part of bullet point #5?
Diana L Gavin	I was in toastmaster's once. Maybe back then it helped me. I am not sure about now.
Courtney	I am straight out of highschool and got an amazing opportunity to begin working for a fast growing company. But now that I work full time here only being 18 I don't know how I am going to go to college (very important to me)
Linda	yay Tammy
Dee	My CEO often leaves me out of the loop on important things going on in the facility even though we have a weekly 1:1 meeting every week. My fear is that he thinks I'm not relevant. I've tried many approaches and feel he's weary of my suggestions.
Katherine	One of the best ways I discovered to overcome fear of public speaking is doing it in front of other admins. Knowing that they have the same fears and were rooting for my success was helpful. And you have to do it more than once! You have to volunteer and step forward. And, of course, be prepared.

Mary	Thank you Carolyn & Joan. As a matter of fact Joan I have joined in the preschool age kids at church. They're wonderful!
Kellie	Courtney, what about going to college online? Is that an option? That way you can still work and go to school.
Taylor	that's ok Tammy :)
Dialis Santos	Every time you confront fear, and meet it with courage, you become a s_____ person.
Natalie	Thanks, Jody! So often, I believe people outside of this profession don't understand how we really are trusted advisors to our executives. It's an awesome thing, but it does CHALLENGE me to keep things on task, especially when deadlines are looming.
Carla	@Courtney - I know many who work full time and attend college. They take night and weekend courses. Takes longer, but stick with it until degree earned.
Jasmine Freeman	stronger
Judith	I was afraid to ask for time. I didn't want to bother my boss, but I was not able to offer the support he needed. I really doubted who I was. I was excited and relieved when HE broached a weekly meeting. That has helped a lot in relieving some tension and some of my fear.
Robin	Naina, what are your transferable skills? What skills have you developed that you can use in your career? "Only" 6 months experience teaching is 6 months more than most of us have! One-on-one lessons are just as real in scope as teaching a whole class.
Theresa	Fear of failing the PACE exam
kathya	Here's a quote I've always liked from good ol' Nelson Mandela: "May your choices reflect your hopes, not your fears."
Katie	Judith - GO FOR IT!!! I just started a Power Point class & I'm sooo glad I did!
Peggy	I believe in working together to accomplish the goal. You get more results with honey than you do with vinegar.
Rhonda	Dialis - stronger
Joan	Courtney, I have been working since I was a junior in high school. I got a paid scholarship for an associate's degree and I did it while working. But I wanted to go and get more education and a Bachelor's but I got a job and started earning money and being able to buy things, and then I just didn't
Katie	Judith - GO FOR IT!!! I just started a class at the Tech & am sooo glad I did!

SHEILA	my biggest challenge is when I am questioned on certain things I always get super defensive because I worry or am afraid that they do not trust me or my opinion or judgement.
Dee	Sharon - In the past 3 months,, one inhouse, I have been overlooked, with the reason being no degree. Even though both people selected had NO supervisory or management experience. They are both young and at the bottom of the wage scale.
Dialis Santos	?
Taylor	Hey Marilyn from SF - Come to North Carolina. I just moved her by myself and I love it!! It is so empowering.
Joan	pursue any more education. I do regret it. So, if you want to go to college, do it! Don't be afraid.
Julie	My fear: I'm looking at starting a freelance proofreading business, and I'm worried that I won't find clients who will want to pay for this, and it will all be a big waste of money.
Agota	page 2 the wtie bullet part missing word?
Courtney	I have many options I suppose, But I'm afraid to become stressed out and unhappy. I almost wonder if I should have taken this position before having ever thought about what I wanted to do with my life. But now I am stuck because there is no way I could get another job at this rate and I have bills.
Jasmine Freeman	I was answering your fill in the blank question. The answer was stronger.
Terri	What is the answer for the blank that reads ...you become a sxxxxxx person?
Myrna	Terri, stronger
Marilyn	Hi Taylor! What city?
Jasmine Freeman	You become a STRONGER person.
Rhonda	Dialis - The blank on part 2 of bullet 5 is stronger
Jasmine Freeman	"stronger"
Nell J	late but on on line.
Lois	courage is about perseverance, not bravery. be courageous despite the fear.
Naina Desai	Bullying also impacts on ypur confidence and self esteem and can leave you feeling useless
Jody	Natalie, I find the sounding board part of the job to be the most rewarding. Because I always listen my boss will let me go first if I have a time sensitive item. ðŸ˜€
Mary	I want to be a VA but my fear is that no one would use me....
Di	courage is working through the fear, isn't it?
Becke	Courage is the ability to face your fears!

Angel	** Coursera.org offers free online courses from top universities... I haven't checked their offerings lately, but they may have something helpful...**
Natalie	I agree 100%, Jody!
Dee	Jasmine - my last comment did not post. My previous two or three did with no problem. :-)
Peggy	I really don't have a fear. Is that bad I wonder? when I find something interesting I want to learn all about it and try it. For instance when I was 21 I thought it would be interesting to learn what an Air Traffic Controller. I convinced them to hire me and they did. A lot of pressure.
Sheila Brewer	Sell the Brand that you represent!
Darcy	Thanks Angel - I will check them out.
Kellie	Courtney, maybe take a class at a time? You are young, I was young when I started and made really good money. I went to night school twice a week. You can get it done, it might take longer. See if your company would help you out with educational assistance too.
Katie	:-)
Kenda Esther	Joan - Your orchids are beautiful; they look happy.
Jasmine Freeman	That's very interesting, Peggy! I'm certain you have a great sense of adventure as well.
Penny	will a chat transcript be available later? I'm having trouble keeping up with the chat comments while listening to Joan
Paula	Joan - you should write those letters!
Courtney	Kellie, How do I go about asking my company to help me? I am the only Administrative Assistant they have ever had and the only reason is because someone important to their company was falling behind on his work and getting swamped (my executive)
Patti	OOOH, that's good.
Jasmine Freeman	Thanks, Kenda. Found them at Home Goods (artificial). Great for office decor!
Jasmine Freeman	Great to see you here, Patti.
Felicia	I want to quit but im afraid i will not find another job as an AA
Patti	@Courtney - it's hard, but I had to step up. I too am the only assistant.
Jasmine Freeman	Great suggestions for Courtney. Thanks for sharing.
Taylor	Hi Marilyn, I'm in South Durham, next to Chapel Hill and Cary. I love it here, weather, housing, culture happenings, etc.

Kellie	Start with your boss. If they perceive you as an asset to the company they will assist with your training. You might just get assistance for schooling that deals with your job now, but that is better than nothing at all. Anything that will help you acheive your goals in the future is worth it!
Joan	Someone else said what my fear is--being relevant.
Patti	@Courtney - sorry, I had to step up and ask for help and direction. Also started taking webinars on my own, reading all i could.
Taylor	completely agree with that comment Joan
Jen	where is she reading this off of/from?
Kellie	Also, if you do plan on going to school you can get some credit back on your tax return.
Melissa	Spelled, Simon Sinek?
Jasmine Freeman	She is on page 4 (have the courage to be the best)
Jasmine Freeman	Yes. I'll share the link following the webinar. It's a long one.
Sheila Brewer	Katie, every one has to say "no" at times, so - the person who told you this must not be human.
Melissa	Thanks!
Angela Parker	Very true, Joan Burge.
Marilyn	Thanks Taylor, I will check it out :). I was looking into Portland. OR but I am still doing my research to find the best place for me.
Jasmine Freeman	Joan is on page 4 of the handout, last bolded talking point: Live Honestly
Patti	I DID!! I said no.
Judith	Courtney, I have my boss's calendar so I see where he is and what is scheduled and, it seems, you don't have that luxury. Ask him if he would be willing to set times for contact, or if he is ok with you touching base through the day.
Taylor	Hey Marilyn - Let me know if you want to connect.
Katie	There's been a tendency to treat EA's as temps. They will not spend time helping me or working through issues in a respectful manner. I've been respectful & provide them what they need, but they just won't come around. My boss doesn't seem to want to deal w/it. I support the top 3 execs.
Patti	I told him MY reputation was at stake and it wasn't worth it.
Angela Parker	One of my former execs asked me to do something unethical. I immerdiately started job hunting.
Katie	You're right, Naina!

Judith	I learned, after nearly two years, that had I asked a few simple questions early on, we would have worked much better and I would have been more confident in my support.
Melissa	I seem to have missed some communication from you; would you please direct me to the location of the handout?
Darcy	Joan Go fo it - college is reachable online. I am doing it on my time and seeing my goal within reach feels so good.
Sheila Brewer	Kellie, try visiting a local Toastmasters' meeting. I plan to do this real soon. My fear of public speaking may just be a fear - not really something I cannot overcome!
Cindy Dale	Just got Windows 10! Talk about change!
Courtney	Judith, I also feel guilty because this is supposed to be his "vacation" but since he's the only one who knows about the works of his job he has to work during his vacation.
Katie	LOL! THANK YOU, SHEILA!!! :-)
Joan	I find I'm getting tired of change.
Robin	Naina, yes, bullying impacts your self esteem. You have to believe in YOURSELF and recognize WHO YOU ARE. Don't let others shake that. Hang with people who believe in you. Know that the bully is LESS than you, or they would not be bullying.
Kellie	Sheila, there is a Toastmasters' near me that I can go to. Just to get the "courage" to!
Jasmine Freeman	Hi, Melissa. It was in the webinar reminder messages. Here is a link: it's at the bottom of this page https://officedynamics.com/free-webinar-administrative-assistants-dont-let-fear-sink-career/
Marilyn	Taylor if you give me your email I will touch base if I find myself In NC!
Elaina	@Robin, been dealing with some bullying too. Stress and feeling anxious -- awful. Thanks for your words!
Jasmine Freeman	Yes, we'll share the chat archive by the end of the week.
LISA	Bullying isn't a reflection on you . . . it's a reflection on the bullier. Stay true to you.
Darcy	Courtney - If your committed you can go online and earn your degree on your time.
Jasmine Freeman	I experienced that as well. It took a few years of Toastmasters and practice in a safe space to help me through it.
Felicia	im a bit sad to see so many of you having the same issues as me. but it is comforting to know that its not just me
Taylor	Marilyn - taylor.barrett@beaconhealthoptions.com

Robin	Hang in there, Elaina. You are worthwhile. You have more to offer than any bully can take away! I know it's stressful, but the stress lessens when you don't let them steal WHO YOU ARE. Hugs!
Felicia	SEnding good vibes to all you lovelies
cathy	You are so correct Lisa!!!
Katie	Right on, Lisa! I'm so glad that many of us experience many of the same things. We are some of the strongest in our organizations. Always remember the sparkle you bring to your role. Nobody can take that away from you.
Judith	These questions are an amazing way to show the path to moving forward! Thanks so much!
Elaina	@Robin @Felicia - it's crazy but has gotten better. The division head got wind of it and was not happy.
LISA	I agree. Life's a party . . . it's not who's there, it's what you bring to it.
Sheila Brewer	Everybody: Imagine if Christopher Columbus allowed his fears (and possible phobias) to keep him from sailing the ocean!
cathy	It seems bullies have been a topic in the webinars lately. It does need to be addressed!
Antoinette	What do you do when your are asked to retrain certain people after you have done it 3-4 times and they have been here over 2 years.
Michelle P.	So EXCITED that I am GOING!!!
Robin	Thumbs up, Elaina! Glad to hear it's getting better!
Cheryl	Would love to go on this training, but no way will my boss approve this. I wish I could afford to pay for myself. It sounds wonderful!
Pamela	Yes. send information on new course
Marilyn	Great thanks Tayelor. I may connect just to pick your mind a bit about such a scary move :)
Grace	I can't hear her either
Courtney	DEAR JOAN BURGE,My executives wife is about to have a baby in November. I have only worked here for 3 months and i'm worried about being on my own while he is out.. Do you have any suggestions?
Darcy	niether are we.
Lisa Black	I can't hear Jasmine
Wendy	neither are we! :)
Tawanika	Where is your mic
Rosene	No sounds from Jasmine.
Elizabeth Metesh	I can't hear you either, Jasmine....
Sunnie	I can hear Jasmine either.
Carrie	can't hear jasmine either
Jackie	I cannot hear Jasmine either
Tammy	No fear Joan!! :)

Robin Doll	Can not hear Jasmine
Theresa	Cannot hear Jasmine either
Angel	Time for charades!
Paula	wer're not hearing Jasmine either
Kattia	Jasmine we can't hear you
g	can't hear jasmine eiter
Darcy	Jasmine is your mic muted?
amanda	Jasmine, we can't hear you
Elaina	I was so scared I was at risk of losing my job because I kept messing things up. Like holding on so tightly to do right that it crippled me. And, physically too. Back problems began and had a hard time walking. Much better now. Thanks for all the positive words! Hugs back :)
Jasmine Freeman	I am recently new to working remotely with my VP - it's a new venture for us both being in different states -what best practices do you have and/or suggest to ease her anxiety about this as well as mine to stay on top of keeping her organized seamlessly
Sheila	are you on mute?
Karla	Joan, Do you recommend Toastmasters to help with your fears of public speaking?
Susan	can't hear Jasmine.
Taylor	MARILYN - you are quite welcome! I would be excited to hear from you.
Jordana	I can Joan but not Jasmine
Cheryl	QA I need courage now to deal with the older employee I am going to supervise. I stated it earlier. But I am really stressing about it. How do I "win" her over?
LISA	No sound from Jasmine here either.
Jasmine Freeman	My executives wife is about to have a baby in November. I have only worked here for 3 months and i'm worried about being on my own while he is out.. Do you have any suggestions?
Jennifer	no sound
Tammy	This is a perfect example of not having fear, right?
Melissa	I do not hear Jasmine either
Jene	lip sink
Jennifer	Hi Ladies, no sound on the call.
Susan	I recommend Dale Carnegie course for speaking as well
Katherine	I had the same situation of having my boss out for an extended medical leave shortly after I first started working at this job. I took the opportunity spend a lot of time organizign my office, reorganizing all of the files and creating a procedures file, which was great because eerything was new!

Jasmine Freeman	My executive treats me as a trusted advisor, which is great! How do I keep him on track with necessary topics and pertinent items of discussion during our 1:1 meetings instead of going into the weeds? His availability is a rare and I need to make the most of the time I get with him...
Karla	Thank you!
Daphne	I agree that Learning at Seal sounds AMAZING but there are not many employers that would support it - even if the cost is reasonable and training beneficial it's the appearance of a luxury vacation.on the company's dime.
Grace	Suggestions for healing a work relationship with an exec (not my boss) who simply doesn't like me, and voices it around everywhere
Jasmine Freeman	what advice would you provide, for someone who just started in to a new position, non related with the last one. How can this person rock at tthis new challenge?
Cynthia Young	How do you nicely confront a colleague
Cyn	I do I get better with reading and doing details?
Courtney	My executives wife is about to have a baby in November. I have only worked here for 3 months and i'm worried about being on my own while he is out.. Do you have any suggestions?
Kattia	What was your strategy to conquer your own fears?
Judith	Oh, Courtney, I empathize with that, believe me! Just test the water by asking about set times for interruptions and see what he says. Would he have issues withthat?
Cynthia Young	How do you be brave to approach your bosses directly without fear (if they have very high standards?)
Pamela	Check out networking socials on meetup.com These group I have found useful for future employment and improving self advancement.
Becke	Thank you Joan and Jasmine for another excellent webinar. Sorry you are having tech difficulties!
Cyn	QA: How do I get better in reading and doing detailed work?
Stephanie	Grace i had that issue as well and i decided to be the bigger person and outlasted him. He retired.
Patti	Advice: JUST jump IN! Reach out to Office dynamics Facebook group. GREAT group of ladies. READ READ READ about things related to your industry!
Jasmine Freeman	Yes, Courtney. I had a similar experience. It starts with being very curious and being brilliant at the basic administrative skills. I had limited access to Joan during that time. Observe, learn all you can.

Taylor	I am recently new to working remotely with my VP - it's a new venture for us both being in different states -what best practices do you have and/or suggest to ease her anxiety about this as well as mine to stay on top of keeping her organized seamlessly
Joanne Berube	When you support a group who doesn't support you back, is perseverance the only way to survive?
Antoinette	What do you do when your are asked to retrain certain people after you have done it 3-4 times and they have been here over 2 years.
Jasmine Freeman	QUESTION: Natalie My executive treats me as a trusted advisor, which is great! How do I keep him on track with necessary topics and pertinent items of discussion during our 1:1 meetings instead of going into the weeds? His availability is a rare and I need to make the most of the time I get with him...
LISA	Excellent question Joanne.
Patty	how do i become a more assertive communicator with someone when I am the middle person and have to check with a third party for status of job....
cathy	What do you do if no one has your back?
Courtney	THANK YOU JOAN. MUCH HELP.
Patty	great question cathy
Katie	I second Joanne's question RE lacking support from execs we support.
Jennifer	why would an exec want to pay a seasoned assistant over a more junior
cathy	Thanks Patty :-)
Jasmine Freeman	Thanks for your understanding. Not sure what's happened with my sound. It was fine when we started. I appreciate your patience, everyone.
Shawn	Sorry, gotta go, Staff Meeting!
Jene	The previous assistant before me left me three large binders with step by step job aids for everything I needed to do
Shawn	Thank you for everything!!
Jasmine Freeman	Eve asks: what advice would you provide, for someone who just started in to a new position, non related with the last one. How can this person rock at this new challenge?
Peggy	I am interested in the sea conference. What is the cost?
Patti	Yes yes!!
Jasmine Freeman	It varies depending on the cabin choice, Peggy. I can share the info with you shortly.
Patti	I have ended up just scheduling our "huddles" we've gone from 1 time a month to 2x a month. It's great!
Webinar Administrator	Learning At Sea: https://officedynamics.com/training-for-executive-and-administrative-assistants/

LISA	I second Joanne's question regarding 'when you support a group who doesn't support you back, is perserverance the only way to survive?
Michelle P.	Jasmine, since we can't get to most of the questions, could we maybe have you and Joan review and answer a lot of them in a future Monday Motivators? Just a thought...
Marge	Our business has grown wonderfully, very quickly, was not ready...very fearful of making big mistakes getting overwhelmed...any thoughts
Elaina	Thank you Joan and Jasmine, have to run!
Carla	About a half year ago, I was handed almost an entire new job title that is extremely technical in nature. It added a ton of stress, but for the most part rewarding. Unfortunately the new job title did NOT come with appropriate compensation. How do I tackle that subject with my employer?
Jasmine Freeman	Melissa also asks: I have been an assist. for 20 years supporting VP. I just got a promotion to assit a SVP in a very high demanding environment- big jump for me. How should I approach this huge fear?
LA Martin	Great session - thanks
Cyn	How do I get better with reading and doing detail work?
Frances	Thank you Joan
Tawanika	I am filling in with my current role, and two other vacant position roles. How do I position myself to my boss to get some type of compensation such as acting pay, or bonus to my manager. I have been doing this for about 5 1/2 months.
Sheila Brewer	Katie, I am going to use my courage and just go "view" the next Toastmaster's meeting. I also know someone in the Toastmaster's Club who will agree to mentor with me.
Nancy	I have to sign off...this has been very helpful!
Ginger	thank you
Stephanie	My boss and i walk for a coffee early - first thing in the morning and he always says - what new - what's happening and it is very informal but that is the time we chat - off the record sometimes in confidence.
Jasmine Freeman	That is unfortunate and very unprofessional of that person. I agree with Joans
Jasmine Freeman	That is great and builds the trust between the two of you.
Bonnie	Thank you!
Judith	Thanks for your encouragement! I appreciate your support!
Sandy	Thank you so much for the on-line seminars! Always great to hear inspiration and new ideas how to approach them.
Jasmine Freeman	Thanks for joining us today.

Jackie	Thank you Joan and Jasmine. Look forward to watching the parts I missed on the replay.
Jasmine Freeman	We will send a replay link so if you need to sign off, please know you'll be able to check out the bonus Q&A time if you would like.
Allison	Thank you!!!
Nancy Eyles	thank you very interesting
Judith	Cyn, that's a good question!
Trisha Heil	Re: Joanne Berube's question: When you support a group who doesn't support you back, is perseverance the only way to survive?
Katie	I third Joanne's question regarding 'when you support a group who doesn't support you back, is perserverance the only way to survive?
LAUREN	THANK YOU
Cheryl	I have to run. Thank you so much.
Susan	hang in there Jasmine- we all get visits from the tech gremlins. Thank you for the webinar
Jasmine Freeman	POPULAR QUESTION: When you support a group who doesn't support you back, is perseverance the only way to survive?
Jasmine Freeman	Thanks, Susan.
Marge	Thank you so very much for this information. I will put this into action. The executives in our quickly growing company really appreciate these webinars. Thank you. Thank you. Thank you.
Patti	KNOW that you are worthy of being supported and find those OUTSIDE of your organization for support.
Bobbie	Thank you
Azile	Very effective session. One thing I learned about fear is that you will never know the result on the other side if you don't try! Your talents will never manifest because of fear. Thank you so much!
Sabina Pryor	As always, great information! Thank you
Tawanika zhaneta	I am filling in with my current role, and two other vacant position roles. How do I position myself to my boss to get some type of compensation such as acting pay, or bonus to my manager. I have been doing this for about 5 1/2 months.
Carolyn	Thank you for all the advise. It was very helpful webinar.
Michelle P.	Thanks for the webinar it is great to learn from you Joan. I also appreciate the opportunity to chat with the other attendees.
	I am a perfect example of this!! And now in a wonderful role!! Perseverance mattered!!

Tawanika	I am filling in with my current role, and two other vacant position roles. How do I position myself to my boss to get some type of compensation such as acting pay, or bonus to my manager. I have been doing this for about 5 1/2 months.
cari	Thanks, Joan & Jasmine, I will be starting a new job on 10/3 and this webinar was just what I needed. Have a great day!
Robin Doll	Great webinar!!
Courtney	I LIKE THIS QUESTION
Jenny Finnell	I see those questions on not getting compensation when their role has changed. Maybe you could answer one of those questions either now or later in a group email possibly. Very good workshop and great handouts!
Jasmine Freeman	From Tawanika I am filling in with my current role, and two other vacant position roles. How do I position myself to my boss to get some type of compensation such as acting pay, or bonus to my manager. I have been doing this for about 5 1/2 months.
Courtney	I AGREE WITH TAWANIKA I am filling in with my current role, and two other vacant position roles. How do I position myself to my boss to get some type of compensation such as acting pay, or bonus to my manager. I have been doing this for about 5 1/2 months.
Willa	What do you do when you're asked to put together information that you have to reach out to another source. And you're stuck at a stand still until you get the information that one of your bosses has requested, not taking thinking about how swamped you are with your current main focus?
Julie	sorry, have to sign off
Karen Zipp	Need to leave due to a Staff Meeting. Thanks much, ladies.
Isabel	thanks great session!
Patti	I've got to sign off, but THANK YOU for this webinar. And always for all you do!
emily williams	Thank you Joan and Jasmine. Signing off.
Mary Jane	Great webinar. Thank you Joan and Jasmine
Joanne Berube	Thank you, Joan, you are an inspiration to us.
Natalie	Signing off... Thank you, as always!
PAULA	Thank you for sharing your wisdom continuously Joan.. I feel truly privileged to be able to learn from you.
Fatima	Great webinar. Thank you, Joan and Jasmine.
julia	Thank you for good advices. Looking forward to the next seminar.
Courtney	Thank you guys for all this informative information and taking the time to offer these free webinars.

Mary Jane	Lost Jasmine again
Mary	Awesome Webinar Joan!!! I have to sign off now but thank you both so much. I always enjoy the webinars with you & Jasmine!
Paula	YAY!!!! Jasmine's back!
Katie	Courtney & Tawanika - Document like crazy the accomplishments & what you've done to go above & beyond. Share the information. When you stick to facts, they're more likely to listen.
Linda	Thank you so much for this much needed webinar! This is a major issue in my life that I will overcome with these steps. Again, many thanks!
Amy	Thank you. This was a very informative class
Jody	Thank you Joan and Jasmine for another wonderful webinar!
Jene	Thank you as always - very good information
Cyn	Thank you for your webinar. So helpful!
Joni	THANK YOU!!
karen	Thanks so much! Enjoyed it!
Debra Buscemi	Thank you as always love these Webinars!
Tammy	Thank you ladies, once again another great webinar with a wealth of wisdom from Joan.
Patricia	Thank you!
Karen Swoopes	This has been great, as usual. Thank you, Joan, for ALL you do to support and train administrative professionals. I look forward to next month's webinar.
Carla	Thank you!
Shandra	thank you so much
Del	Thank you!
Marion	Great webinar. Thank you both for providing helpful information.
Antoinette	Thank you I always look forward to these webinars, keep them coming.
Taylor	How apropo this particular webinar is for my situation this month.
Cherylann	for yet another wonderful webinar!! Wishing you a wonderful evening!!!
Olga	Great tips, Thank you Ladies.
Tawanika	I am filling in with my current role, and two other vacant position roles. How do I position myself to my boss to get some type of compensation such as acting pay, or bonus to my manager. I have been doing this for about 5 1/2 months.
Jody	Great Webinar. Thank you so much Joan and Jasmine. Until next time.
Paula	Thank you for this fantastic webinar!